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CONVENTION  
AGENDA

HOTEL

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JULY 28-AUG. 1, 2010 • SAN DIEGO, CA

## FREQUENTLY ASKED QUESTIONS

- How do I register?
- What does my Convention fee cover?
- What are the parking rates at the hotel?
- What about Red Hatters with disabilities?
- Do I have to stay at the host hotel for the Red Hat Society convention?
- If convention registration is full, will there be a waitlist?
- What if I need to cancel my convention registration?
- Will there be merchandise for sale at the convention?
- Can my husband/male companion attend the convention events?

### **Q: How do I register?**

A: Registering for the convention is easy with our online registration process. You are given the option to pay by credit card or by check, but registrations paid by check are not processed until the check is received. If you register for someone else online, be ready to provide that person's contact information (e-mail address; phone number, etc.) so they can receive a confirmation.

### **Q: What does my Convention fee cover?**

A. The convention fee covers all activities listed on the agenda. For the Extra Day convention attendees the following event is included (in addition to the Main Convention agenda): Wednesday night's Dinner Cruise. For Main convention attendees the following meals are included: Hors d'oeuvres and cocktails at the Welcome Reception on Thursday, a three course plated dinner at the final banquet. A farewell continental breakfast on Sunday morning will complete the food and beverage offering. Convention fees also fund all entertainment and speakers, decor and staging, audio-visual, goodie bags and content, buses, signs, centerpieces, technology expenses, security, load in-out charges, cleaning/janitorial fees, registration costs, temporary employee wages, staff wages, credit card fees, parcel delivery, and other miscellaneous expenses.

**Q: What are the parking rates at the hotel?** A: Manchester Grand Hyatt San Diego offers valet or self parking options for our guests:

Valet Parking  
Overnight guest \$32.00  
First Hour \$10.00  
After the first hour \$5.00 per hour  
Maximum \$32.00

Self-Parking  
Overnight guest \$22.00

First Hour \$6.00  
After the first hour \$6.00 per hour  
Maximum \$22.00

The parking garage is attached to our downtown San Diego Grand Hyatt hotel and has 1160 spaces.

For additional information regarding parking, please call the hotel at 619 358 6658. Prices are subject to change.

**Q: What about Red Hatters with disabilities?**

A: The staff at Manchester Grand Hyatt San Diego is committed to ensuring that we meet and exceed all of the requirements for the Americans with Disabilities Act. The staff at our San Diego lodging is trained to accommodate guests with special needs, so that all of our guests, including those with disabilities, are able to have an enjoyable and safe stay. At Manchester Grand Hyatt San Diego, we want to make sure all our guests are able to take advantage of every activity the hotel has to offer. Our hotel offers specially designed accessible rooms featuring:

Facilities for disabled persons include:

- Audio/visual smoke detectors
- Connecting rooms available
- Braille symbols in elevators
- Restaurant/room service menus in Braille
- Bathtub benches and grab rails
- Roll-in showers (upon request)
- Wheelchair accessible: doors, sink/vanity and towel racks, climate controls, peepholes, closet poles, and health club

**Q: Do I have to stay at the host hotel for the Red Hat Society convention?**

A: It is highly recommended that you stay at the host hotel for a more complete convention experience, but it is not required.

**Q: If convention registration is full, will there be a waitlist?**

A: If all convention registration spaces are taken, you can request to be added to a convention waitlist. If convention spaces clear, waitlisted members will be added to the convention registration in the order they were waitlisted. You will be notified by email or by phone if you have received a space and will need to pay for the space immediately by credit card in order to hold it.

*IMPORTANT: You will still need to be sure that you have a hotel room reserved. Securing a space at the convention does not guarantee the availability of a hotel room.*

**Q: What if I need to cancel my convention registration?**

A: Registrations may be cancelled until April 30, 2010 for a full refund of your registration fee, minus a \$50 processing fee. Please click [here](#) to read our registration and cancellation policies.

*IMPORTANT: The Red Hat Society is not responsible for refunds of any fees or expenses outside of the convention registration fee. Refunds for hotel reservations need to be handled through the hotel and are subject to those hotel's refund policies. All other refunds are subject to the refund policies of the companies involved, including but not limited to airfare,*

*transportation, car rentals, etc.*

**Q: Will there be merchandise for sale at the convention?**

A: Yes, the Hat District will be at the Manchester Grand Hyatt with regular hours during the convention.

**Q: Can my husband/male companion attend the convention events?**

A: No, however, they may certainly stay in the hotel and spend time with you when you are not at convention events.



**QUESTIONS?**  
CONTACT US:

TOLL FREE IN THE U.S.

**1-866-FUN-AT-50**  
1-866-386-2850

INTERNATIONAL

**1-714-738-0001**



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