



FREQUENTLY ASKED QUESTIONS

How do I register?

Registering for the convention is easy with our online registration process. You are given the option to pay by credit card or by check, but registrations paid by check are not processed until the check is received. If you register for someone else online, be ready to provide that person's contact information (e-mail address; phone number, etc.) so they can receive a confirmation.

What does my Convention fee cover? The convention fee covers all activities listed on the agenda. For the Extra Day convention attendees the following meals are included (in addition to the Main Convention agenda): Thursday night's dinner and activities. For Main convention attendees the following meals are included: Heavy hors d'oeuvres and cocktails at the Welcome Reception on Friday, a course plated dinner at the final banquet. A farewell continental breakfast on Sunday morning will complete the food and beverage offering.

Convention fees also fund all entertainment and speakers, decor and staging, audio-visual, goodie bags and content, buses, signs, centerpieces, technology expenses, security, load in-out charges, cleaning/janitorial fees, registration costs, temporary employee wages, staff wages, credit card fees, parcel delivery, and other miscellaneous expenses.

What about Red Hatters with disabilities?

Gaylord Hotels have made, and will continue to make, every effort to be in compliance with the Americans with Disabilities Act.

Do I have to stay at the host hotel for the Red Hat Society convention?

It is highly recommended that you stay at the host hotel for a more complete convention experience, but it is not required.

If convention registration is full, will there be a waitlist?

If all convention registration spaces are taken, you can request to be added to a convention waitlist. If convention spaces clear, waitlisted members will be added to the convention registration in the order they were waitlisted. You will be notified by email or by phone if you have received a space and will need to pay for the space immediately by credit card in order to hold it.

IMPORTANT: You will still need to be sure that you have a hotel room reserved. Securing a space at the convention does not guarantee the availability of a hotel room.

What if I need to cancel my convention registration?

Registrations may be cancelled until June 12, 2009 for a full refund of your registration fee, minus a \$50 processing fee. Please [click here](#) to read our registration and cancellation policies.

IMPORTANT: The Red Hat Society is not responsible for refunds of any fees or expenses outside of the convention registration fee. Refunds for hotel reservations need to be handled through the hotel and are subject to those hotel's refund policies. All other refunds are subject to the refund policies of the companies involved, including but not limited to airfare, transportation, car rentals, etc.

Will there be merchandise for sale at the convention?

Yes, Hat District will be at the Gaylord National Harbor with regular hours during the convention.

Can my husband/male companion attend the convention events?

No, however, they may certainly stay in the hotel and spend time with you when you are not at convention events.